![Milesight]

AI ToF People Counting Sensor

VS133-P

User Guide

Safety Precautions

Milesight will not shoulder responsibility for any loss or damage resulting from not following the instructions of this operating guide.

❖ Though the device is compliant with Class 1 (IEC/EN 60825-1:2014), please **DO NOT** look at the ToF sensor too close and directly.

❖ The device must not be disassembled or remodeled in any way.

❖ To avoid risk of fire and electric shock, do keep the product away from rain and moisture before installation.

❖ Do not place the device where the temperature is below/above the operating range.

❖ **Do not touch the device directly to avoid the scalds when the device is running.**

❖ The device must never be subjected to shocks or impacts.

❖ Make sure the device is firmly fixed when installing.

❖ Do not expose the device to where laser beam equipment is used.
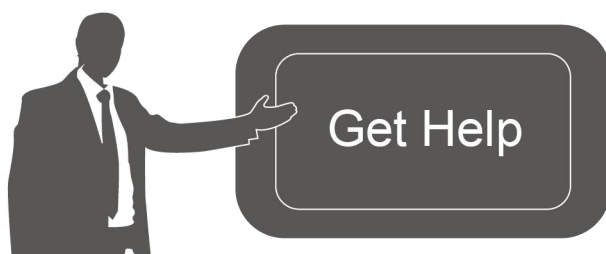
❖ Use a soft, dry cloth to clean the lens of the device.

Declaration of Conformity

VS133-P is in conformity with the essential requirements and other relevant provisions of the CE, FCC, and RoHS.
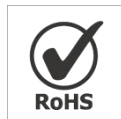
Get Help

For assistance, please contact Milesight technical support:

Email: iot.support@milesight.com

Support Portal: support.milesight-iot.com

Tel: 86-592-5085280

Fax: 86-592-5023065

Address: Building C09, Software Park Phase III, Xiamen 361024, China

Revision History

Date	Doc Version	Description
May 24, 2023	V1.0	Initial version
Aug. 10, 2023	V1.1	1. Add staff lanyard accessory; 2. Add multi-device stitching feature; 3. Add installation height detection feature; 4. Add DHCP feature; 5. Display HTTP/MQTT connection status and support data re-transmission feature; 6. Add DST time feature; 7. Add ToF frequency setting.
Sep. 28, 2023	V1.2	1. Add Region Monitoring and dwell time function; 2. Add Heat Map function; 3. Add Feet Tracking tracking mode of counting; 4. Add preview layout edition feature; 5. Add cumulative count reset schedule feature; 6. Add HTTPS web access and data transmission feature.
Nov. 30, 2023	V1.3	1. Add Group Counting function; 2. Add video validation function; 3. Add other functions.
Mar. 31, 2024	V1.4	1. Add 802.1x protocol; 2. Compatible with Milesight Development Platform; 3. Add SSH enable/disable option; 4. Add shopping cart detection and trigger DO settings; 5. Add ToF lighting mode and noise filtering; 6. Add validation record task list.
May 20, 2024	V1.5	1. Compatible with Milesight DeviceHub 2.0; 2. Add Enhanced Detection Mode. 3. Update installation distance.
Jun. 19, 2024	V1.6	1. Add OpenVPN; 2. Add BACnet protocol; 3. Add tailgating detection; 4. Add detection line list.

# Contents

1. Product Introduction

1.1 Overview

VS133-P is a sensor that uses second-generation ToF technology to accurately count people. This technology provides more precise depth maps and longer detection distances while maintaining an excellent privacy protection rate. The advanced ToF technology combined with an AI algorithm enables the sensor to handle complex scenes and distinguish non-human objects with up to 99.8% accuracy. With easy installation, VS133-P is ideal for entrances or corridors in retail stores, malls, offices, subways, and other locations.

1.2 Key Features

- Up to 99.8% accuracy combining the 2nd generation ToF technology and AI algorithm
- Support Multi-Device Stitching which enables the linking of multiple devices, allowing for up to four-device stitching to expand coverage
- Allow to collect people counting data by differentiating children and adults and detecting staffs via identification like staff lanyards for clearer people analysis
- Smart U-turn detection to filter redundant counting of people wandering in the area
- Support queuing management via dwell time detection and regional people counting
- Support both motion and dwell time heat map for anonymous customer tracking
- Support the counting of shopping cart with different fill levels
- Support advanced Heat Map function which provides deeper insights by visually representing the distribution and intensity of foot traffic
- Wider field angle to obtain longer-distance depth maps and cover a larger area
- Working well even in low-light or completely dark environments with great lighting adaptability
- Free from privacy concerns without image capturing
- High compatibility of data transmission from Ethernet port (HTTP/MQTT/BACnet/CGI)
- Various serial ports are equipped
- Support local data storage and data retransmission to collect data securely
- Easy configuration via Ethernet port for web GUI configuration
- Quick and easy management with Milesight DeviceHub and Milesight Development Platform

2. Hardware Introduction
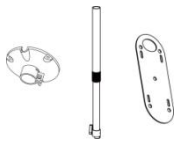
2.1 Packing List
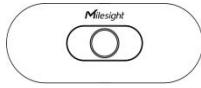
1 × VS133-P Device

4 × Ceiling Mounting Kits

8 × Staff Tags

1 × Multi-interface Cable

1 × VB01 Multifunctional Bracket Kit (Optional)

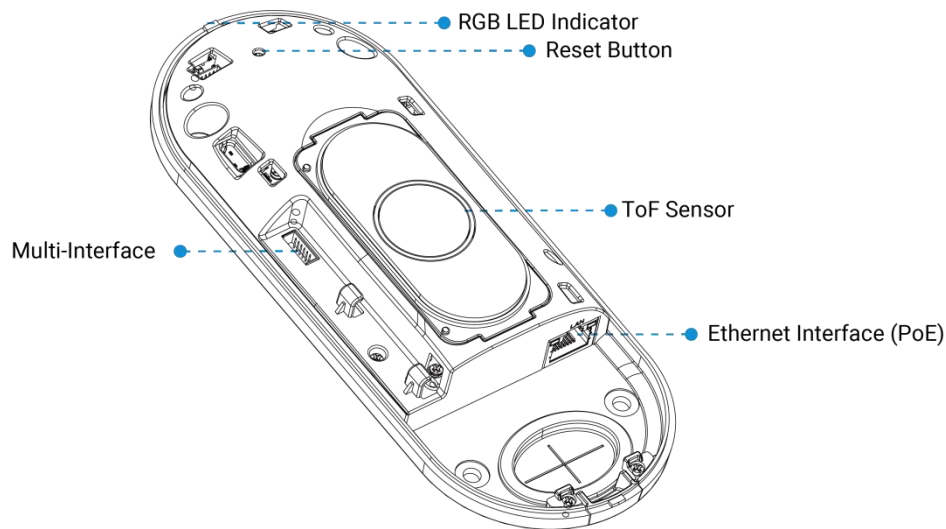8 × Staff Lanyards (Optional)

1 × Quick Guide

1 × Warranty Card

⚠ **If any of the above items is missing or damaged, please contact your sales representative.**

2.2 Hardware Overview

RGB LED Indicator
Reset Button
ToF Sensor
Multi-Interface
Ethernet Interface (PoE)

2.3 Reset Button

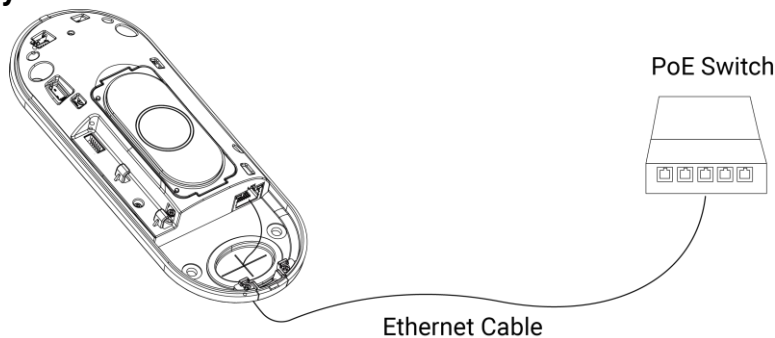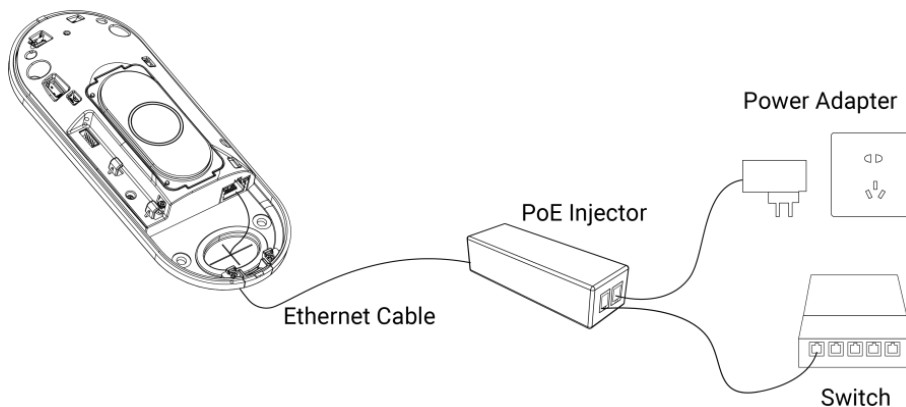| Function	Action	LED Indication
Reset to Factory Default	Press and hold the reset button for more than 10 seconds.	Green light blinks until the reset process is completed

2.4 Dimensions (mm)
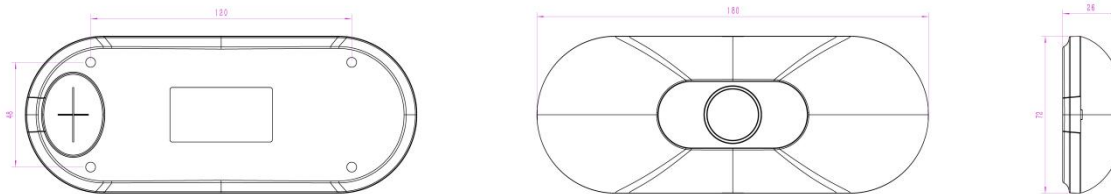
3. Power Supply

VS133-P can be powered by 802.3at PoE+. Choose one of the following methods to power up the device.

● **Powered by a PoE Switch**

● **Powered by a PoE Injector**

4. Access the Sensor

VS133-P sensor provides user-friendly web GUI for configuration and users can access it via Ethernet port. The recommended browsers are Chrome and Microsoft Edge. The default IP of Ethernet port is **192.168.5.220** (can be found on the device label).

Step 1: Power on the device and connect the Ethernet port to a PC.

Step 2: Change the IP address of computer to 192.168.5.0 segment as below:

a. Go to Start→ Control Panel→ Network and Internet → Network and Sharing Center→ Ethernet→ Properties→ Internet Protocol Version 4 (TCP/IPv4).
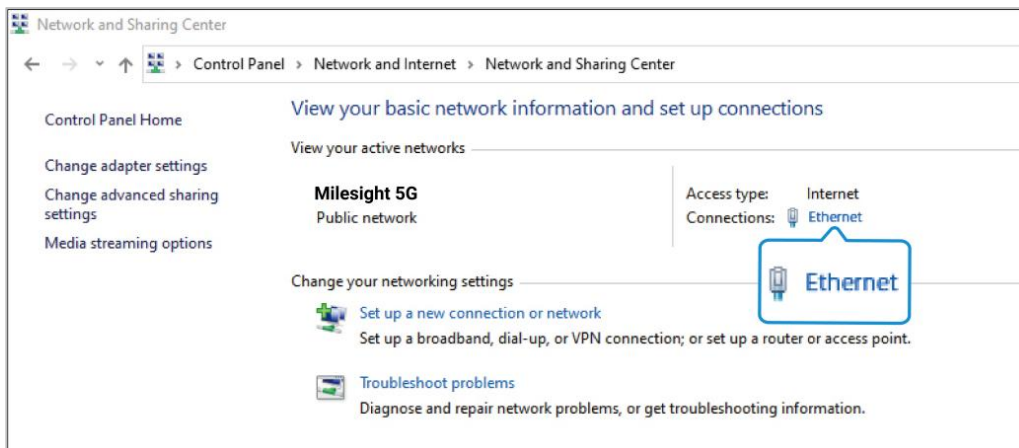
b. Enter an IP address that in the same segment with sensor (e.g. 192.168.5.61, but please note that this IP address shall not conflict with the IP address on the existing network).
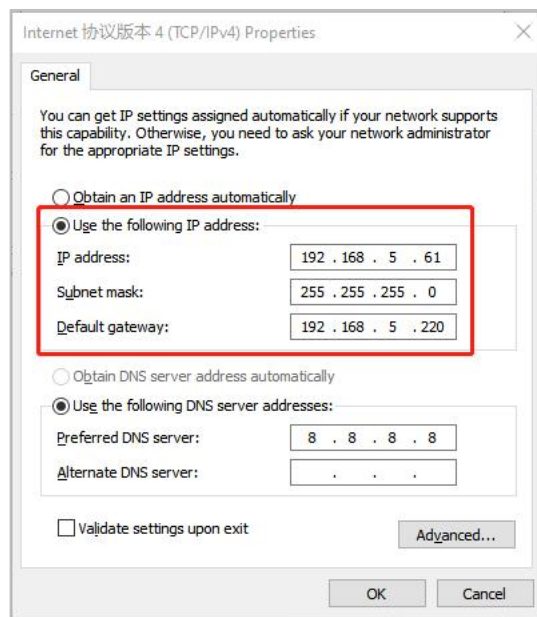
Step 3: Open the Browser and type 192.168.5.220 to access the web GUI.
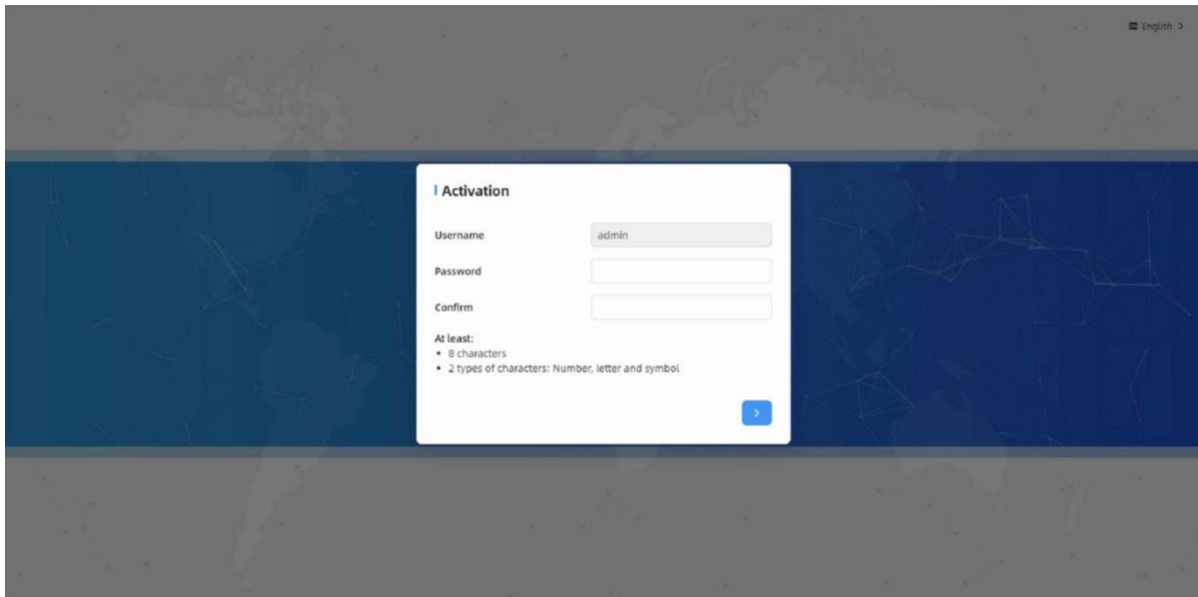
Step 4: Select the language.

Step 5: Users need to set the password and three security questions when using the sensor for the first time (three questions can be skipped by refreshing webpage). After configuration, log in with username (admin) and custom password.
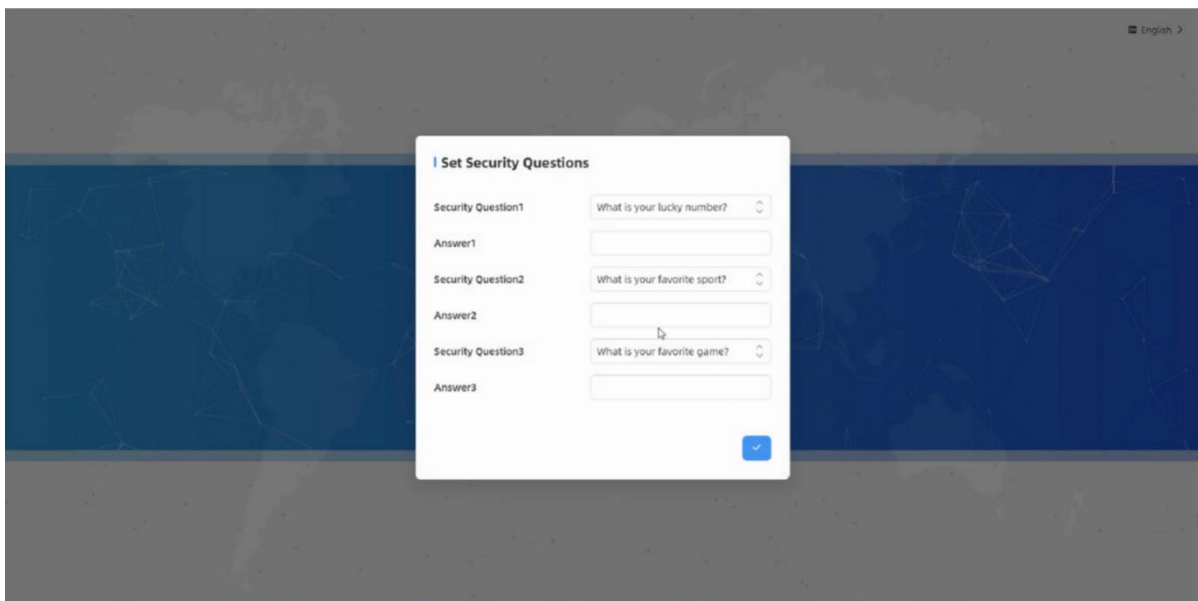
Note:

1) Password must be 8 to 16 characters long, which contains at least two kinds or more in combination with numbers, lowercase letters, uppercase letters and special characters.

2) You can click the "forgot password" in login page to reset the password by answering three

security questions when you forget the password if you set the security questions in advance.

5. Operation Guide

5.1 Dashboard

After logging in to the device web GUI successfully, user is allowed to view live video as follows.
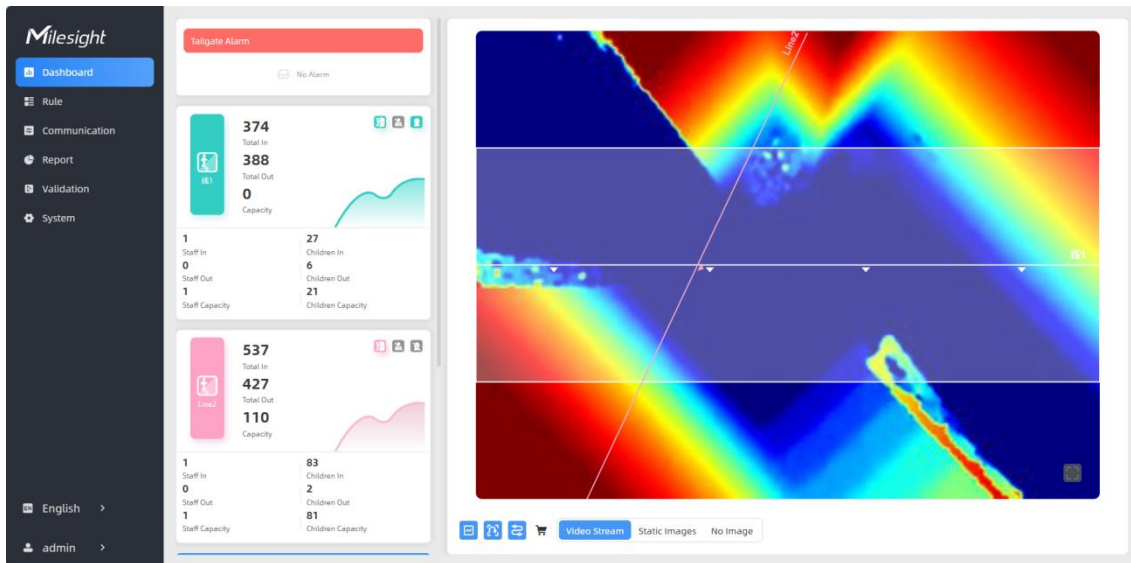
Parameters	Description
	Hide Capacity: Hide the total count data capacity; **Staff Excluded:** Exclude staff data from statistical data; **Children Excluded:** Exclude children data from statistical data.
Reset Count	Clear all accumulated entrance and exit people counting values.
Digital Output	Click to output high level signal from alarm out interface when Manual DO event is enabled. **Alarm Output:** dry contact, output=two contacts closure
	Click to show detection lines, U-turn areas, detection regions, tracking lines and shopping cart as needed. **Note:** These functions will not be shown here when they are disabled in **Counting Strategy** configuration.
Scence Preview	Select video stream preview, static image preview or no image preview as needed.

Note: When working mode is on Node mode, the device will not show people counting data.
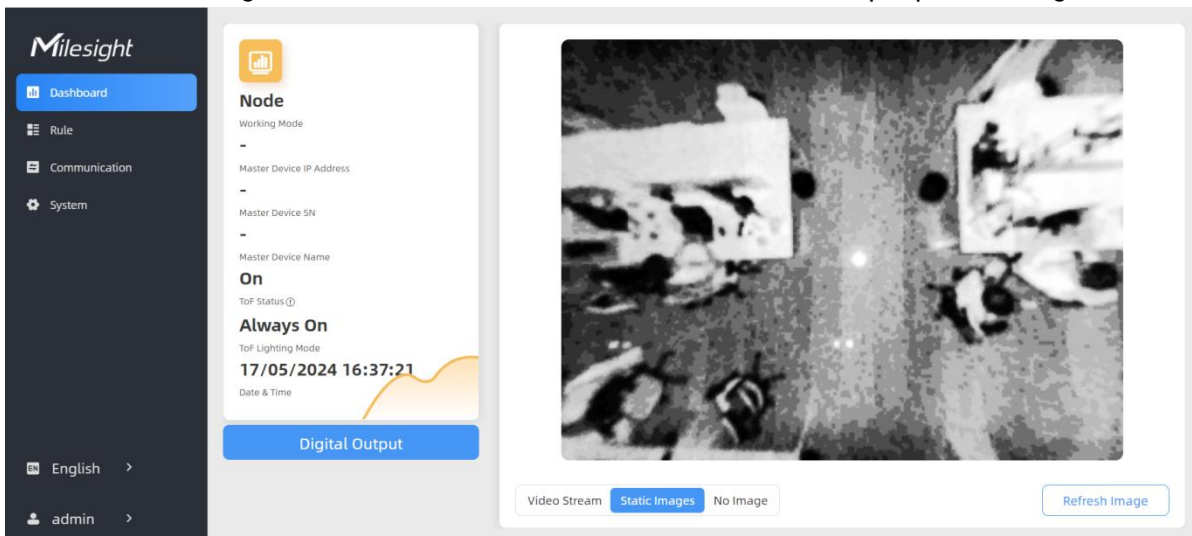
5.2 Rule
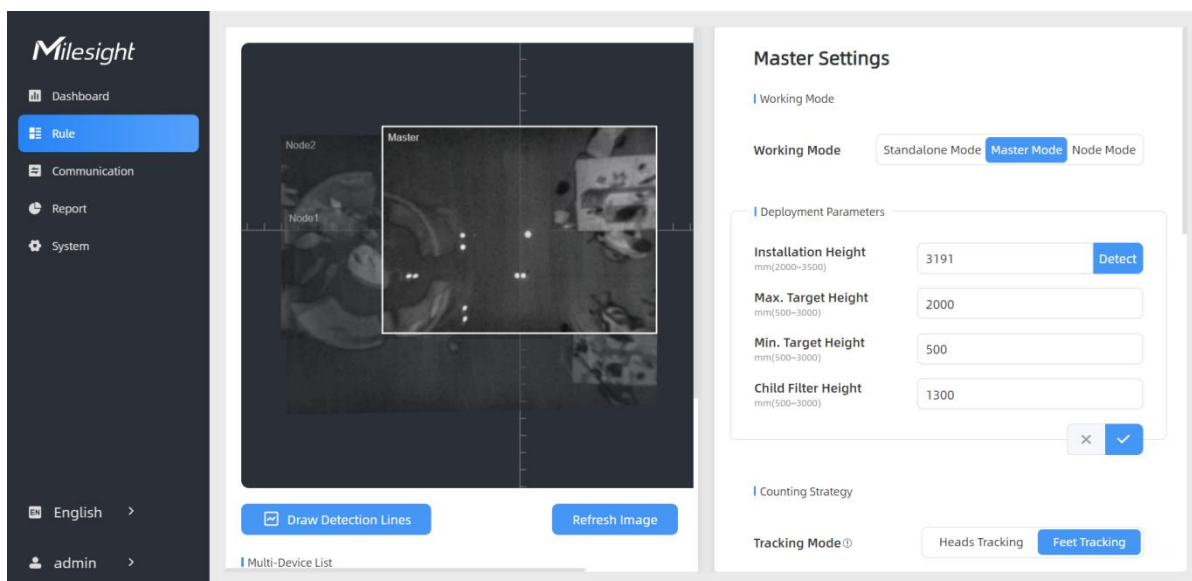
VS133-P supports 3 working modes:

Standalone Mode: works as a standalone device to count people.

Master Mode: works as a master device to receive live view and tracks from other node devices. One master device can connect 3 node devices at most.

Node Mode: works as a node device to forward live view and tracks to the master device.

5.2.1 Basic Counting Settings

Draw Detection Lines

Users can draw detection lines to record the people count values which indicate the number of people enter or exit.

Step 1: Click **Draw Detection Lines.**

Step 2: Left-click to start drawing and drag the mouse to draw a line, left-click again to continue drawing a different direction edge, and right-click the mouse to complete the drawing. The line can be dragged to adjust the location and length. One device supports at most 4 broken lines with maximum 4 segments each.

Step3: If users need to delete the line, click **Draw Detection Lines** and select the line which need to be deleted, then click **Clear This Line** or click **Clear All**.

Note:

1) The arrow direction of the detection line depends on your drawing direction. If users need to flip the line, select the line which need to be flipped and click Flip Arrow Direction. And users can click Flip All to flip all detection lines.
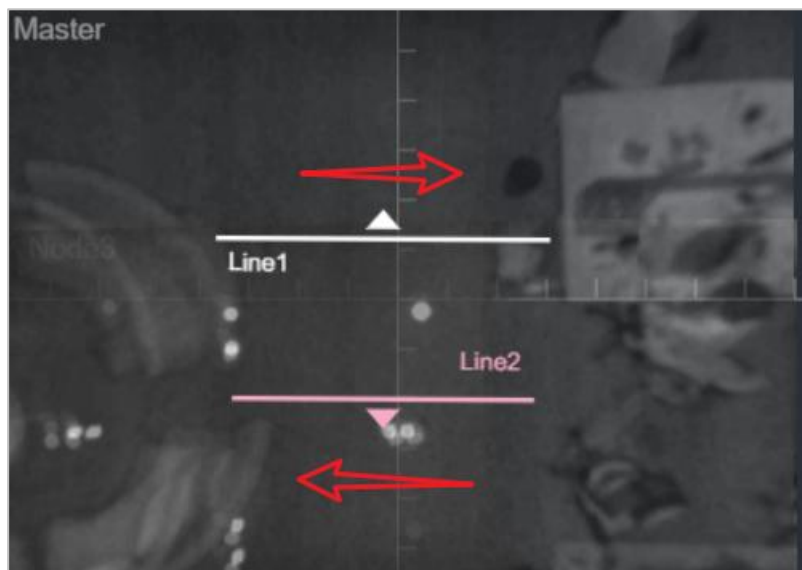
2) Ensure that the detected target can pass through the detection line completely. It's recommended that the detection line is perpendicular to the In/Out direction and on the center of the detection area without other objects around.

3) Redundant identification spaces are needed on both sides of the detection line for the target detection. It ensures the stable recognition and tracking of the target before passing the detection line, which will make the detection and count more accurate.

Deployment Parameters

Parameters	Description
Installation Height	Set the device installation height. Click **Detect** to detect the current installation height automatically. **Note:** 1) Ensure that there are no objects directly below the device avoiding interfering the height detection. 2) The automatic detection of the installation height is not supported with dark floor/carpet (black, grey, etc.)
Max Target Height	Set the maximum target height, then the device will ignore the objects higher than this setting value.
Min Target Height	Set the minimum target height, then the device will ignore the object shorter than this setting value.
Child Filter Height	Set the max child height when children distinction feature is enabled.
Fully Loaded Cart Height	Set fully loaded cart height when shopping cart fill level detection is enabled. The device will count the shopping cart as full when it detects the object inside the shopping cart higher than this height.
Empty Cart Height	Set empty cart height when shopping cart fill level detection is enabled. The device will count the shopping cart as empty when it detects the object inside the shopping cart shorter than this height.

Note:
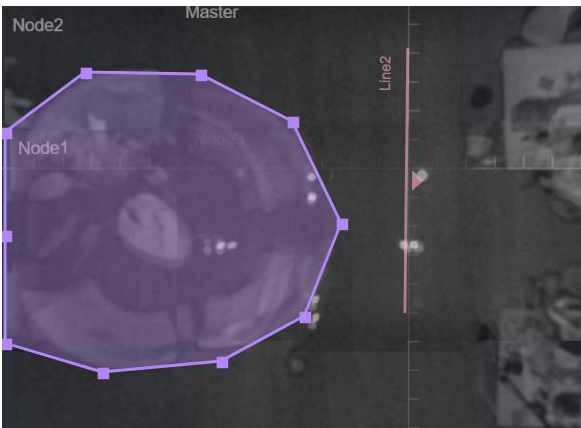
Due to the error in ToF distance measurement (0.035 m), the Max. Target Height should be set as maximum pedestrian height plus 0.035 m and the Min. Target Height as minimal pedestrian height minus 0.035 m in the actual applications. For example, if the pedestrian height is 1.6 m to 1.8 m, the Max. and Min. Target Height should be configured as 1.835 m and 1.565 m respectively.

Counting Strategy

Parameters	Description
Tracking Mode	Select the tracking mode of counting, including Heads Tracking and Feet Tracking. **Note:** 1) Only Feet Tracking is supported when the working mode is multi-device stitching. 2) It is recommended to use heads tracking mode when the installation height is low in standalone working mode.
Enhanced Detection Mode	Turn on when any one of the following situations occurs, it will ensure normal counting and detecting: ● The depth image is abnormal; ● There is obstacle in the live view; ● Installation conditions are not met.
Children Distinction	The device will detect the people shorter than child filter height as children.
Staff Detection	The device will detect the people who wear reflective stripes as staff tags on the visible parts (neck, shoulders, etc.) as staffs.

	Reflective stripe requirements: width > 2cm, about 500 cd/lux.m²
Shopping Cart Fill Level Detection	The device will count the carts of different status according to the preset shopping cart heights. **Note:** 1) Line cross counting and region people counting will include cart counting if this option is enabled. 2) The shopping carts will not trigger the device to send trigger reports immediately, but the device will only send trigger reports when people pass through.
Heat Map	Click to enable Heat Map function. Heat Map function can analyze person movement to reveal insights for better business management with the intuitive and accurate statistical analysis results in time or space pattern as needed. Support Motion Heat Map and Dwell Heat Map. The motion heat map show where the most people flow. And the dwell heat map shows the areas that people stay for the longest time.
U-turns Filtering	When enabled, it allows to draw an area for every line and the device will count the In and Out values only when people passed this area. Users can left-click to start the drawing and add edges for this area, then right-click to stop drawing. Click "+Add" to add the U-turn filtering. Up to 4 regions are supported with maximum 4 segments each.

Line No.	Line Name	Operation
No.1	L	⊡ ⤢ ☑ 🗑
No.2	123456	⊡ ⤢ ☑ 🗑
No.3	中文	⊡ ⤢ ☑ 🗑
	+Add	

You can edit the detection line, U-turn area, line name and delete line by click the buttons.

Group Counting	Click to enable the group counting function that based on the distance, moving direction and speed difference to gain deeper insights into customer' behaviors. **Note:** This function is only applicable for line cross people counting.
Region Monitoring	Click "+Add" to add the region monitoring. Up to 4 regions are supported with maximum 10 segments each. **Step 1:** Draw the region monitoring areas on the screen. **Step 2:** You can customize the zone name. And click to enable Region People Counting and Dwell Time Detection as needed. Pass-by Filtering can be set to improve statistical accuracy and Min.Dwell Time can be set to improve statistical validity. **Step 3:** The configuration is displayed in the list after the configuration is complete. You can redraw the areas by clicking the redraw button in the list. And click the edit button to modify the advanced settings of

the areas or click delete button to delete the areas separately.
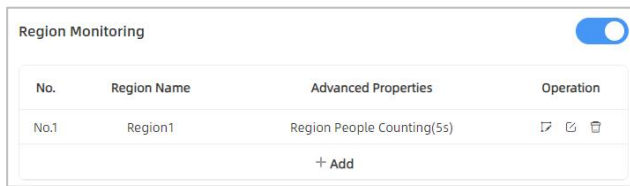
	Description
Reset Cumulative Count on Schedule	Enable to periodically reset cumulative count on schedule. Cumulative Count includes: Total In/Out counting of each detection line. Max./Avg. Dwell Time of each detection region.

I/O Settings

Parameters	Description
Input Enable Line Crossing Count Externally	Only when trigger status is the same as the current status, will the device count the data. Low Status=two contacts disconnected High Status=two contacts closure
Tailgating Detection	In some places where card swiping is needed at entrances and exits, this function can be enabled to identify unauthorized break-ins, card piggybacking, and sending alerts when an abnormal event is detected. Tailgating Detection supports DO signal output and MQTT/HTTP report alarms. **Input Trigger Status:** when DI triggers this status, the device will not send alarm when people pass the detection line **Single Trigger Validity Period:** set valid time after DI triggers, the device will not send alarms during this time when people pass the detection line **Select Counting Detection Line:** select the detection line for tailgating detection

Digital Output Pulse Width: configure the alarm pulse width
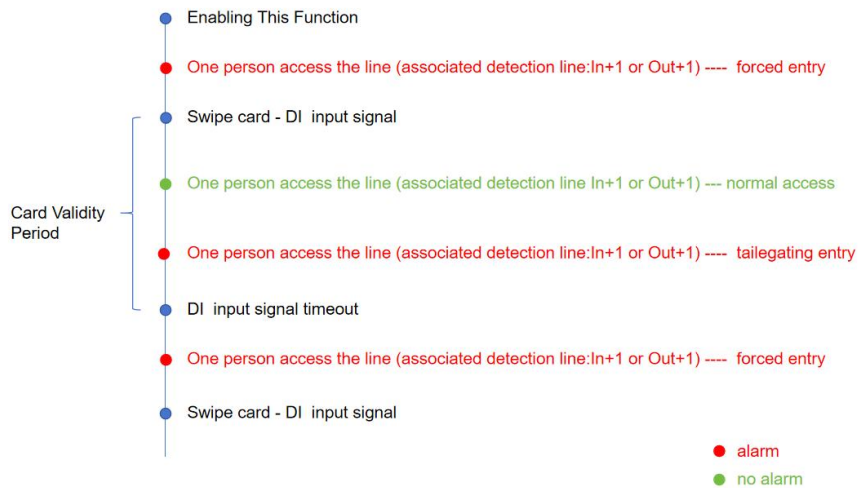
Note:

1) This function is only recommended for single gate, and it is suggested to draw the detection line around the gate and add u-turn filtering region.

2) There is no limit for in/out direction of tailgating detection, it can also be used in bi-directional gate.

3) The trigger level signal of DI must be greater than or equal to 50ms for a valid external input signal.

4) The Dashboard will display the three latest alarm information when this function is enabled.
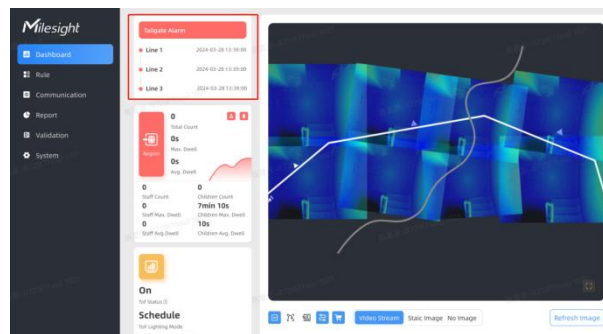
Trigger Digital Output	When trigger event is enabled, the digital output will send a preset width of high level. **Synchronized Pulse Interval:** the interval between multiple pulses when several people pass through or multiple events trigger at the same time

5.2.2 Multi-Device Stitching

Multi-device stitching is mainly used to monitor a larger detection area than just the area covered by a single device. When using this feature, devices should be installed next to each other and ensure the **detection areas** tangent or overlapping. It only uses one master device to output total counting data.
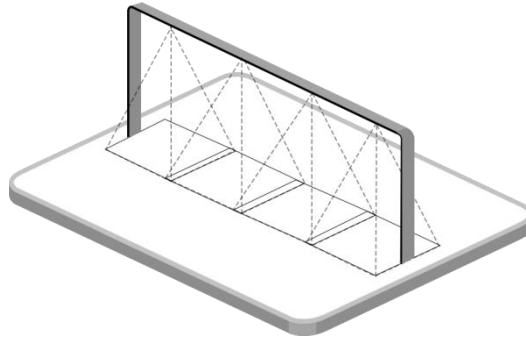
Before using this feature, set one device as **Master Mode** and other devices as **Node Mode**.

Note:

1) Ensure the head of one person can be seen on both live views at the same time.
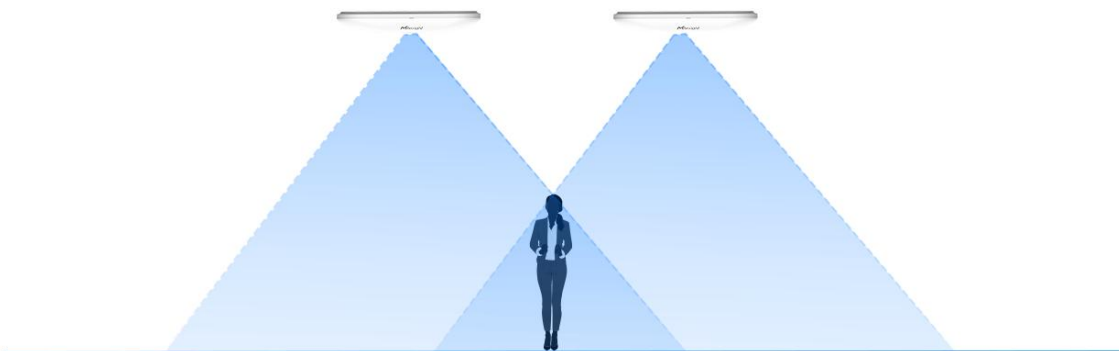
2) The devices can also be installed without overlapping as required.
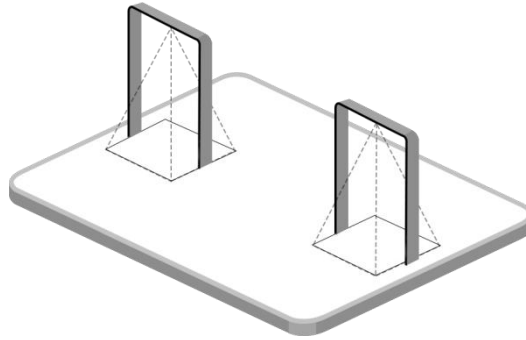
Device Positioning

Device positioning is done via X&Y coordinates. For example, the installation direction of the master device is shown as below. When the master device's coordinate is (0, 0), the coordinates of the node devices are all positive values.
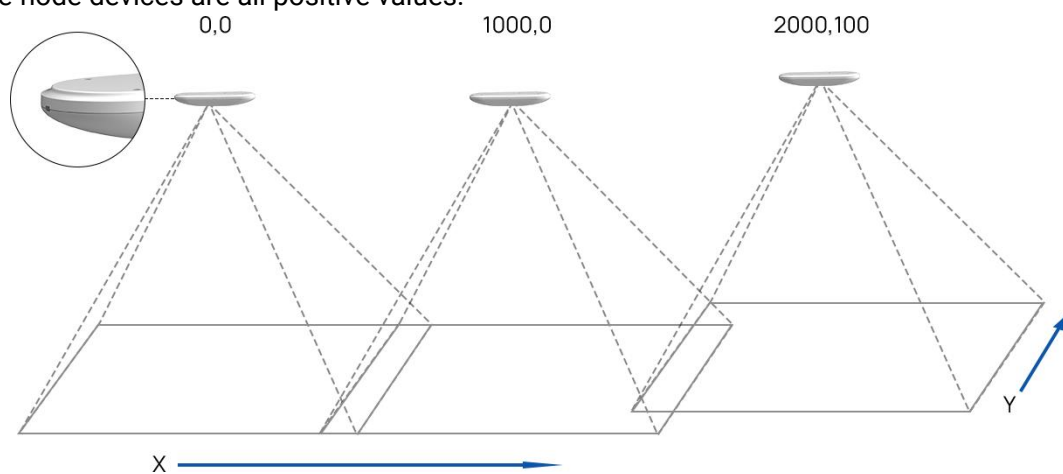
Add Node Devices

Step 1: Go to the master device web GUI, then click **Bind Node** on Multi-Device List.
Manual: You can add a node device by the IP address, HTTP Port, Username or Password.
   Note: Please ensure that the device you want to add is on the same local network as the master device and has low latency.
Auto: The device will use multicast protocol to search for the unbound node devices under the same local network.
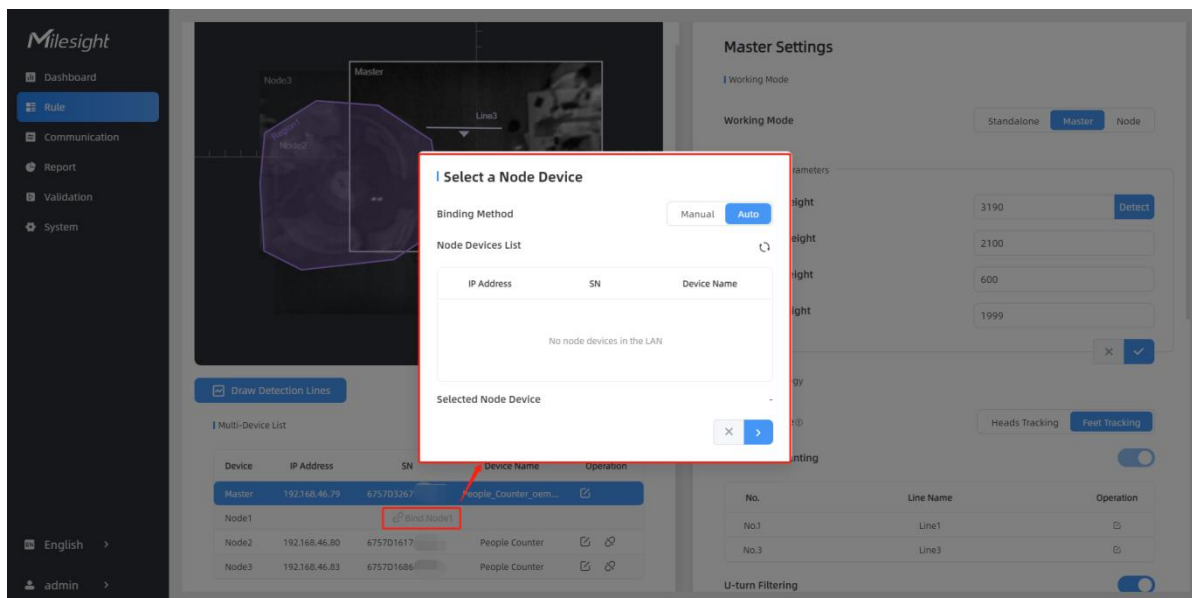
Step 2: Select the node device and type the login password of the node device.

Step 3: Fill in the installation height of a node device and relative position information if these parameters are already measured. If not, save default settings and skip to Step 4.

Step 4: Select the node device on the Multi-Device List, click **Adjust Relative Position**.
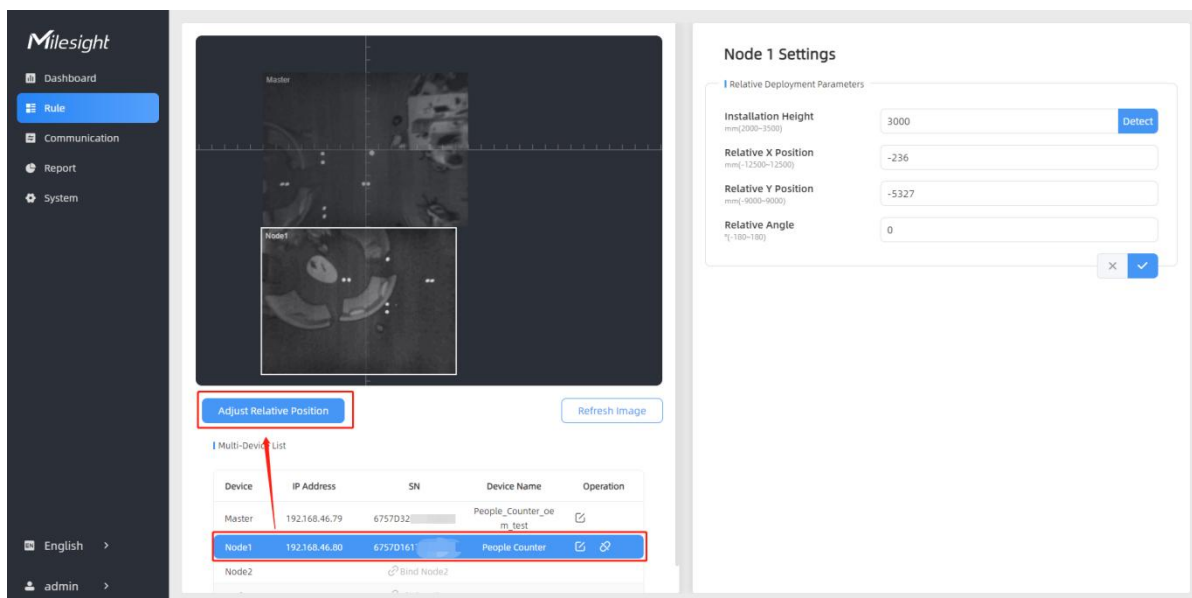
Drag the live view of node device to adjust the location and angle, and the relative position parameters will change automatically as your operations. Besides, users can also adjust the size of this live view.

Tips: cut the staff tags or other reflective stripes into pieces and stick them to the ground of overlapping areas, then drag the live view of node devices to make highlight markers in the two live views overlap. This allows equipment splicing configuration **without measurement**.

Step 5: Click **Set & Testing Track**, then check if the tracking lines are connected and smooth when people pass on the live views of multiple devices. If not, click **Stop Testing** to adjust the node device's live view location slightly.

Step 6: When all settings are completed, users can draw detection lines and even U-turn areas on the new stitching live view the same as standalone mode devices.
Step 7: Click **Unbind** to disconnect the node device if necessary.

Node Mode

Parameters	Description
Connection Status	Show the connection status between the node device and master device.
Master Device IP Address	Show master device's IP address. When this IP address is under the same network with node device, the node device can bind to the master device.
Master Device SN	Show the master device's serial number.
Master Device Name	Show master device name.
Unbind Master Device	Click **Unbind** to release the connection status, this device will be deleted from the list of the master device.

5.3 Communication

VS133-P provides a Ethernet port for wired access. Besides, users can get the people counting data or configure the device via CGI. For CGI document, please contact Milesight IoT support: iot.support@milesight.com.

TCP/IP & HTTP/HTTPs

Parameters	Description
TCP/IP	
IP Assignment	Manual or Automatic (DHCP) is optional.
IP Address	Set the IPv4 address of the Ethernet port, the default IP is **192.168.5.220**.
Subnet Netmask	Set the Netmask for the Ethernet port.
Default Gateway	Set the gateway for the Ethernet port's IPv4 address.
Primary DNS Server	Set the primary IPv4 DNS server.
Secondary DNS Server	Set the secondary IPv4 DNS server.
Test	Click to test if the IP is conflicting.
HTTP/HTTPS	
HTTP	Start or stop using HTTP.
HTTP Port	Web GUI login port, the default is 80.
HTTPS	Start or stop using HTTPS.
HTTPS Port	Web GUI login port via HTTPS, the default is 443.
Certificate Installation Method	Create Self-signed Certificate: upload the custom CA certificate, client certificate and secret key for verification.
Certificate	Create the SSL certificate.

802.1x Protocol

The IEEE 802.1x is an authentication protocol to allow access to networks with the use of RADIUS server.

Parameters	Description
Enable	Enable or disable 802.1x authentication.
Authentication Type	MD5-Challenge or EAP-TLS is optional.
EAPOL Protocol Version	802.1x-2001 or 802.1x-2004 is optional.
Identity	Set the identity for 802.1x authentication.
MD5-Challenge	
Password	Set the password for MD5 authentication.
Confirm Password	Enter the password again.
EAP-TLS	
CA File	Upload the CA file.
Client Certificate File	Upload the certificate file.
Client Key File	Upload the client keys.
Key Password	Set the password for the client key.

Open VPN

Parameters	Description
OpenVPN Configuration File	Import the *.conf* or *.ovpn* format OpenVPN client configuration profile.
Status	Show the connection status of the device and the VPN server: Disconnected, Connecting or Connected.
Device Virtual IP	Show the virtual IP of device.
Sever Virtual IP	Show the virtual IP of VPN Server.
Duration	Show the connection duration.

Data Push Settings

Add data receivers (supports HTTP(s)/MQTT(s)/BACnet). The device will proactively push data to the receivers according to the configured reporting scheme.

Parameters	Description
Recipient Name	Show the recipient name.
URL/Host	Show the URL/host of HTTP(s) server or MQTT broker.
Protocol	Show the report protocol.
Status	Show connection status from device to HTTP(s) server or MQTT broker.
Operation	Click to edit the information or delete the recipient.

Note:

- Up to six receivers can be added, but there can only be one BACnet protocol.
- When working mode is the Node mode, the device will not support Data Push Settings.

Parameters	Description
Recipient Name	Customize the recipient name.
Report Protocol	HTTP(s), MQTT or BACnet is optional.
HTTP(s)	
URL	The device will post the people counting data in json format to this URL.
Connection Test	Click **Test** to send test message to URL to check connectivity.
User	The username used for authentication.
Password	The password used for authentication.
MQTT	
Host	MQTT broker address to receive data.
Port	MQTT broker port to receive data.
Client ID	Client ID is the unique identity of the client to the server.

	It must be unique when all clients are connected to the same server, and it is the key to handle messages at QoS 1 and 2.
Username	The username used for connecting to the MQTT broker.
Password	The password used for connecting to the MQTT broker.
Topic	Topic name used for publishing.
QoS	QoS0, QoS1, QoS2 are optional.
TLS	Enable the TLS encryption in MQTT communication.
Certificate Type	CA Signed Server or Self Signed is optional. **CA signed server certificate:** verify with the certificate issued by Certificate Authority (CA) that pre-loaded on the device. **Self signed certificates:** upload the custom CA certificates, client certificates and secret key for verification.
BACnet	
UDP Port	Set communication port of BACnet/IP. Range: 1~65535. The default port is 47808.
Device ID	The unique BACnet device identifier that needs to be different from other devices.
Device Name	The device name to represent the device.
BBMD	Enable or disable BBMD(BACnet/IP Broadcast Management Device) if BACnet devices of different network subnets should work together.
BBMD IP Address	Peer ip for BBMD or ip for externally registered devices.
BBMD IP Port	Set UDP/IP communication ports.
BBMD Time To Alive	The interval between sending a registration update message to a BBMD device in other subnets.
Report Strategy	
Trigger Report	Report immediately when there is a change of the line crossing people counting number or region people counting number.
Periodic Report	Select the periodic report of "On the Dot" or "From Now On".
Periodic Report Scheme	**On the Dot:** The device will report at the top of each hour. For example, When the interval is set to 1 hour, it will report at 0:00, 1:00, 2:00 and so on; when the interval is set to 10 minutes, it will report at 0:10, 0:20, 0:30, and so on.
Period	**From Now On:** Begin reporting from this moment onwards and regularly report based on the interval cycle.
Data Retransmission	Enable to resend stored data packets from the disconnected period when the device's network connection is restored. Every recipient supports to receive 30,000 pieces of data at most.
Customize Report Content	Customizable selection of content to be reported, avoiding data redundancy.

Customize Report Content ●

- ▾ ☑ Device Info
  - ☑ Device Name   ☑ Device SN   ☑ Device MAC
  - ☑ IP Address   ☑ Custom Device ID   ☑ Custom Site ID
  - ☑ Running Time   ☑ Firmware Version   ☑ Hardware Version
- ▾ ☑ Time Info
  - ☑ Trigger Time   ☑ Start Time   ☑ End Time
  - ☑ Time Zone   ☑ DST Enable   ☑ DST Status
- ☑ Line Trigger Data
- ▾ ☑ Region Trigger Data
  - ☑ Region Count Data   ☑ Dwell Time Data   ☑ Dwell Start Time
- ☑ Line Periodic Data
- ▾ ☑ Line Total Data
  - ☑ Line Count Data   ☑ Capacity Counted
- ☑ Region Periodic Data
- ☑ Line/Region Name
- ☑ Line/Region UUID
- ☑ Alarm Data

BACnet Object Settings

❚ BACnet Object Settings

Object Name	Line/Region	Object In...	COV Incre...	Operation
Cumulative In...	123456	2	1	✎ 🗑
		+Add		

Parameters	Description
Object Name	Show the object name.
Line/Region	Show the detection line or region name for the data association for the current object.
Object Instance No.	Unique instance number in BACnet when the variable data reported by the device is an object.
COV Increment	Show the minimum change value for the current object.
Operation	Click to edit the information or delete the object.

Parameters	Description
Object Name	Show the object name, it consists of the name and line / region of the selected object.
Select Object	Select the variable data for the device as an object.
Line/Region	Select one of the detection line or region which object you select.
Object Instance No.	Set the object instance number.
Object Description	Set the object description.
COV	Enable, when object value changes, it will send notification of new value to BACnet client.
COV Increment	Set the minimum change value for the current object.

5.4 Report

VS133-P supports visual line chart or bar chart generation to display people traffic and supports report exporting. Before using this feature, do ensure that the device time is correct on **System** page.

Note: When working mode is on Node mode, the device will not generate this report.
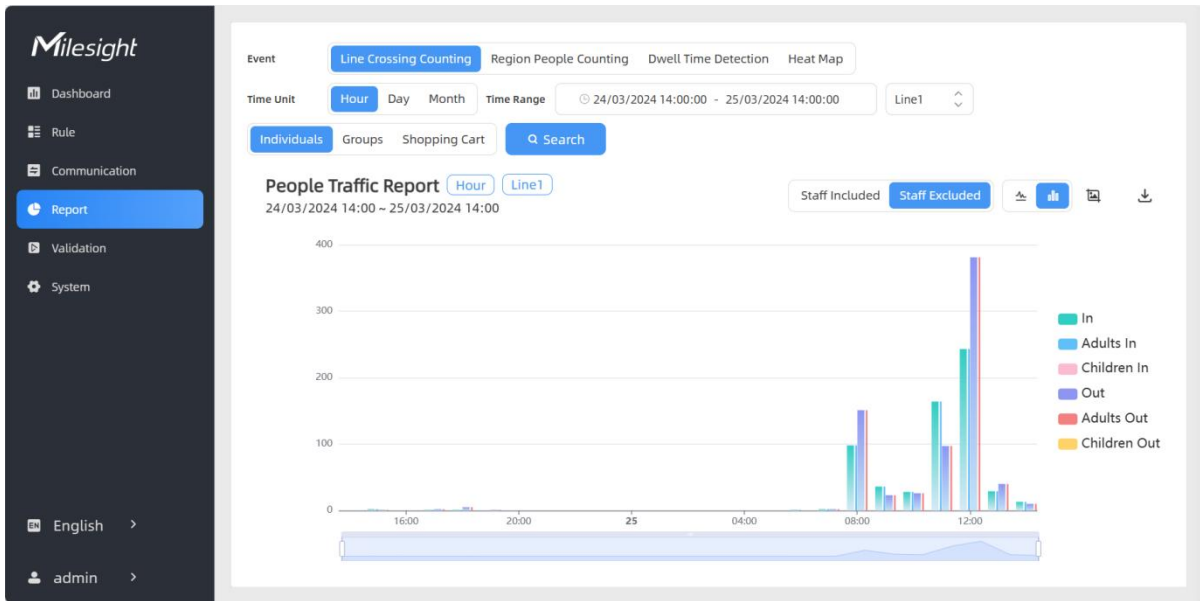
Parameters	Description
Event	Select the event which you want to query the report. Line crossing counting, region people counting, dwell time detection and heat map are optional.
Time Unit	Select the unit to generate the graph or export the data.
Time Range	Select the time range to generate the graph.
Line1	Select the line to display the graph.
Individuals Groups Shopping Cart	Select the individuals counting reports, groups counting reports or shopping cart counting reports. **Note:** Shopping Cart will display only when it is enabled.
Region1	Select the region to display the graph.
Report Type	For heat map report, Motion Heatmap and Dwell Heatmap are optional.
Search	Click to generate the graph according to the time range and line option.
Export	Export the historical traffic data as CSV file according to the selected time unit. The device can store up to one million data records to CSV file.
Staff Included/Excluded	Select whether to contain staff counting values on the graph.
(line/bar icons)	Select the display type as line or bar.
(screenshot icon)	Click to screenshot the chart.
(download icon)	Download the graph screenshot.

5.5 Validation

Video validation function can assist users in verifying the accuracy of people counting by setting up a video recording task.

Parameters	Description
Task Name	Show the task name.
Start/End Time	Show the start time and end time of this video.
Duration	Show the length of the video.
Task Status	Show the video task status.
Operation	Click to check the video details, stop recording or delete the task.
+Add	Click to add a video task. One device can add up to 12 tasks.
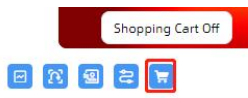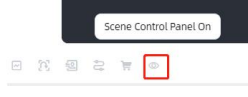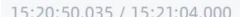
Parameters	Description
Task Name	Customize a name for this task.
Recording Mode	Record Now or Setting Time is optional.
Start Time	Set the start recording time.
Duration	Set the duration of the recording, the duration of all tasks should not be more than 60 minutes.
Video Quality	When video quality is low, the video size will be smaller and quicker to download.

Note:

- The setting time range of different tasks can not be overlap.
- Detection rules and ToF frequency parameters cannot be modified during the recording process.
- Recording tasks can only be performed on the master device when multi-device stitching.
- If the validation videos need to be played locally, please contact Milesight IoT support for a specialized player.
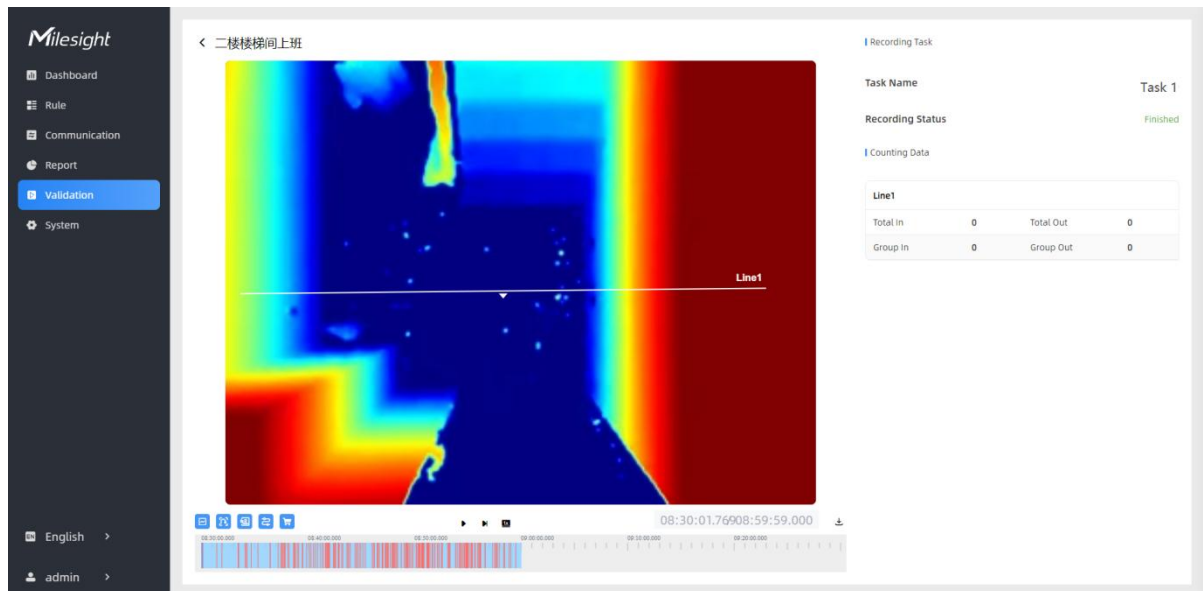
Parameters		Description
Playback Button		Enable/Disable detection lines in the recording footage.
		Enable/Disable u-turn area in the recording footage.
		Enable/Disable detection region in the recording footage.
		Enable/Disable tracking line in the recording footage.
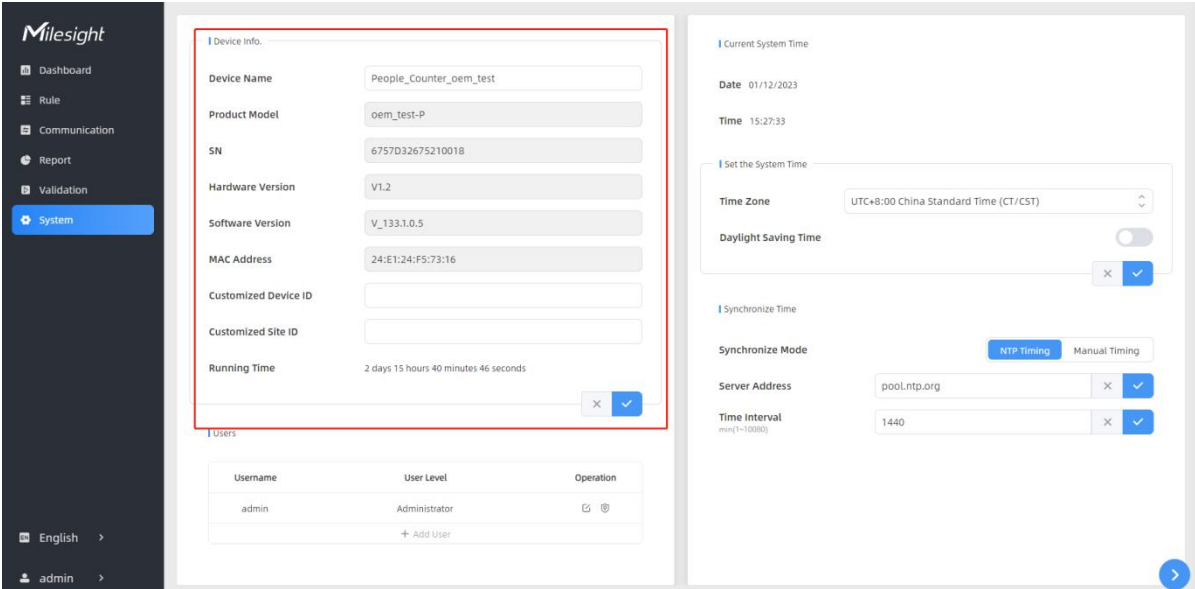
	Enable/Disable detection icons of shopping cart.
	Enable/Disable to display the live view control panel when the working mode is Master mode.
	Rewind/Pause/Play/Forward(supports switching between 0.5x, 1x, 2x, and 4x playback speed).
15:20:50.035 / 15:21:04.000	Start time and end time of the recording.
	Download video stream footage.

Note: The playback progress bar video stream footage highlights the video frame where the data changes.

5.6 System

5.6.1 Device Info

All information about the hardware and software can be checked on this page. Besides, users can modify the device name, customize device ID and site ID for large amounts of devices management.

5.6.2 User

Parameters	Description
	You can change the login password of this device.
	Click to set three security questions for your device. In case that you forget the password, you can click **Forget Password** button on login page to reset the password by answering three security questions correctly.

	Click to add a viewer, who will only have access to the "Dashboard" and "Report" interfaces.
+ Add User	

5.6.3 Time Configuration

Parameters	Description
Time Zone	Choose the time zone for your location.
Daylight Saving Time	Enable or disable Daylight Saving Time (DST). **Start Time:** the start time of DST time range. **End Time:** the end time of DST time range. **DST Bias:** the DST time will be faster according to this bias setting.
Synchronize Mode	NTP Timing or Manual Timing is optional.
Server Address	NTP server address to sync the time.
Time Interval	Set the interval to sync time with NTP server.
Setting Time	Set the device time manually.
Synchronize with computer time	Synchronize the time with your computer.

5.6.4 Remote Management

Milesight provides remote management service for this device via Milesight DeviceHub platform or Milesight Development Platform. Before connecting, do ensure that the device is connected to the network via Ethernet port and Internet connection is stable.

Parameters	Description
Remote Management	
Remote Management	Enable or disable to manage the device through Milesight platforms.
Platform	DeviceHub, DeviceHub 2.0 or IoT Development Platform is optional.
Status	Show the connection status between the device and the platform.
DeviceHub	
Server Address	IP address or domain of the DeviceHub management server.
Activation Method	Select activation method to connect the device to the DeviceHub server, the options are **Authentication Code** and **Account**.
DeviceHub 2.0	
Server Address	IP address or domain of the DeviceHub management server.
Synchronize Device Name	Enable or disable to synchronize device name on devicehub 2.0.
Synchronize Customized ID	Customize the device ID and site ID.
IoT Development Platform	
Remote Management Service	Enable to change the device settings via Milesight Development platform.
Auto Provisioning	Enable to receive and deploy the configurations from Milesight Development Platform after the device is connected to Internet.
Data Transfer Service	Report people counting data to Milesight Development platform.
Security Service	
SSH	Enable or disable SSH access. The SSH port is fixed as 22.

5.6.5 System Maintenance

Parameters	Description
Frequency Adjustment	Adjust the ToF frequency modulation mode to avoid the interference of surrounding IR devices. When using Multi-Device Stitching, please avoid using the same mode with other node devices. **Note:** If there is only one option, please contact Milesight IoT support: iot.support@milesight.com
ToF Lighting Mode	Adjust the ToF light mode as Always On or Schedule. When using Schedule mode, the device will only turn on the ToF light during scheduled time range to save power. **Note:** 1) ToF light off will not affect the periodic report. 2) When the device is working under master mode, it will also sync the ToF lighting mode settings with Node devices. And users can also configure this mode on the webpage of every node devices. 3) During validation, the ToF lighting will be fixed as On irregardless of its lighting mode configuration. 4) When using ToF Lighting Mode, the Dashboard will display relevant information.

ToF Noise Filtering	Filter the noisy point on the screen when working with dark floor or carpet.
Noise Filtering Level	When installing in a spacious environment with black carpet, it is recommended to set the strength to 2; when installing in a narrow environment with black carpet, it is recommended to set the strength to 10.
Reset	**Recovery device basic configuration:** keep the IP settings and user information when resetting.
	Recovery device to factory settings: reset device to factory default, which needs to verify admin password.
Reboot	Restart the device immediately.
Upgrade	Click the folder icon and select the upgrading file, then click the **Upgrade** button to upgrade. The update will be done when the system reboots successfully. **Note:** The upgrade process takes about 1-10 minutes. Do not turn off the power and complete automatic restart after the upgrade.
Backup and Restore	**Export Config File:** Export configuration file.
	Import Config File: Click the file icon and select the configuration file, click **Import** button to import configuration file.

6. Installation Instruction

Parameter definition:

Parameters	Explanation	Value
H	Installation height	≤3.5 m
d	Minimum detection distance of VS133-P	0.5 m
Δd	Distance measurement error of VS133-P	0.035 m
h_{max}	Maximum pedestrian height	Example 1.8 m
h_{min}	Minimum pedestrian height	Example 1.7 m
α	ToF horizontal field of view angle	98°
β	ToF vertical field of view angle	80°
x	Length of detection range	
y	Width of detection range	

6.1 Installation Height

The maximum installation height is 3.5 m and the minimum installation height is h_{max}+d+Δd. For example, when the maximum pedestrian height is 1.8 m, then the minimum installation height is 1.8+0.5+0.035=2.335 m.

6.2 Covered Detection Area

The detection area covered by the device is related to the field of view angle of the device, the installation height and the target height. The length of the detection area is approximately

$x=2.300×(H-h_{min})$ and the width of the detection area is approximately $y=1.678 × (H-h_{min})$.
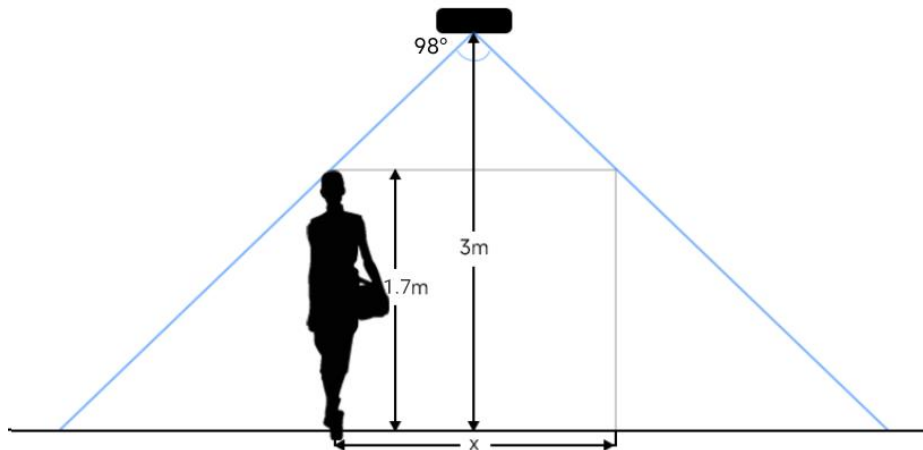
For example, if the Minimum height of pedestrians is 1.7 m, the detection area corresponding to each installation height is as follows:

Installation Height	FoV Monitored Area (m)	Detection Area (m)
2.5	5.75 × 4.20	1.84 × 1.34
2.6	5.98 × 4.36	2.07 × 1.51
2.7	6.21 × 4.53	2.30 × 1.68
2.8	6.44 × 4.70	2.53 × 1.85
2.9	6.67 × 4.87	2.76 × 2.01
3.0	6.90 × 5.03	2.99 × 2.18
3.1	7.13 × 5.20	3.22 × 2.35
3.2	7.36 × 5.37	3.45 × 2.52
3.3	7.59 × 5.54	3.68 × 2.69
3.4	7.82 × 5.71	3.91 × 2.85
3.5	8.05 × 5.87	4.14 × 3.02

6.3 Environment Requirements

● Dark floor/carpet (black, grey, etc.) will affect the device to count staffs when Staff Detection is enabled.
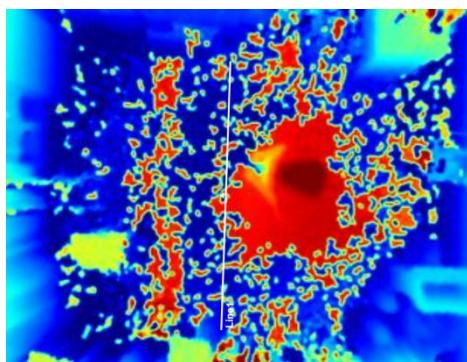
● Avoid 940nm light which may result in incorrect counting.

- Outdoor sunlight shining on the over channel will not have any effect, but the mirrored reflections that allow sunlight to shine on the ToF Sensor should be avoided.
- Make sure there are no obstacles within the live view of device. Otherwise, the device imaging may appear abnormally red or it will affect people counting. When the carpet/floor is black, make sure to adjust Noise Filtering Level to max value.
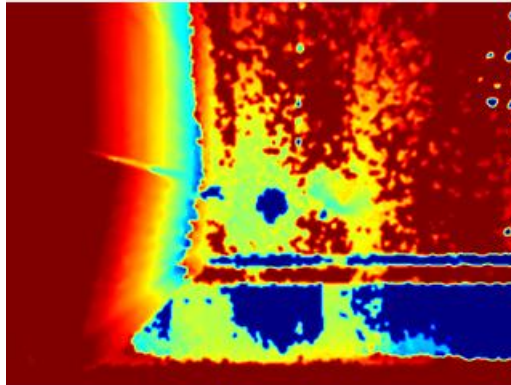
6.4 Installation

Ceiling Mount

Step 1: Ensure the thickness of the ceiling is more than 30 mm, drill 4 holes with a diameter of 6mm according to the mounting holes of device. If the wire needs to be extended to the interior of the ceiling, a wire hole with a suitable size is also required to be drilled.

Step 2: Fix the wall plugs into the ceiling holes.

Step 3: Remove the cover on the device, and then connect all required wires and pass them through the wire hole behind the device or block on the side of the device if the wires need to be protruded from the side of the device.

(**Note:** if the alarm I/O of VS133-P is going to be used, please connect a multi-interface cable to the device)
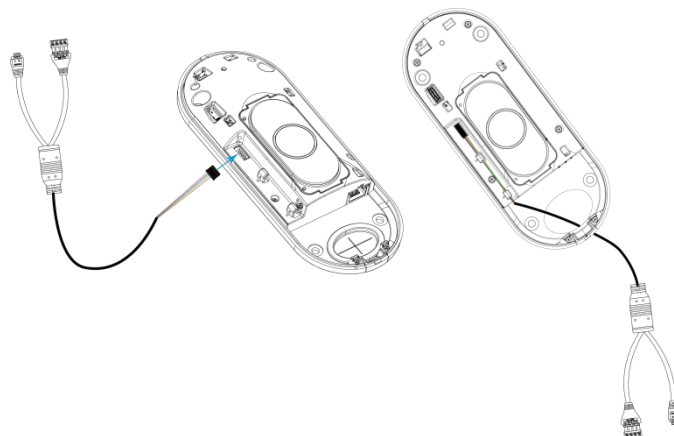
Step 4: Fix the device to the wall plugs via mounting screws; remember to adjust the mounting direction according to the detection area requirement.

Step 5: Fix the cover back to the device.
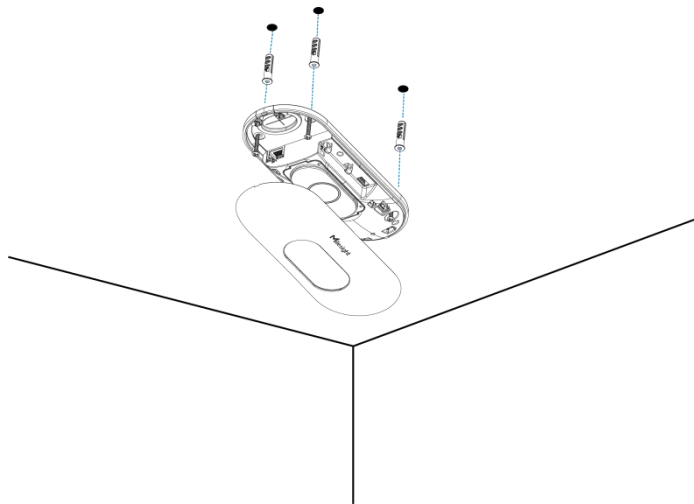
Ceiling/Lintel Mount (with Optional VB01 Multifunctional Bracket)

Step 1: Attach the mounting plate to the device with 4 screws.

Step 2: Fix the pole to the mounting plate with the hole on the plate.

Step 3: Adjust the length of the pole, then adjust the direction of 3-axis ball and tighten it with the handle.

Step 4: Determine the mounting location and drill 3 holes, fix the wall plugs into the mounting holes, then fix the bracket base to the wall plugs via mounting screws.

(**Note:** If the wire needs to be extended to the interior of the ceiling or wall, a wire hole with a suitable size is also required to be drilled.)
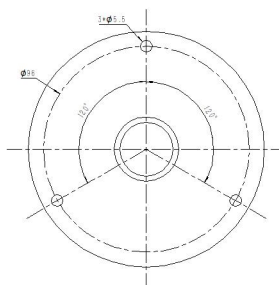
Step 5: Remove the cover on the device, and then connect all required wires and pass them through the inside of pole.

(**Note:** if the alarm I/O of VS133-P is going to be used, please connect a multi-interface cable to the device)

Step 6: Fix the pole to bracket base with screws and nuts.
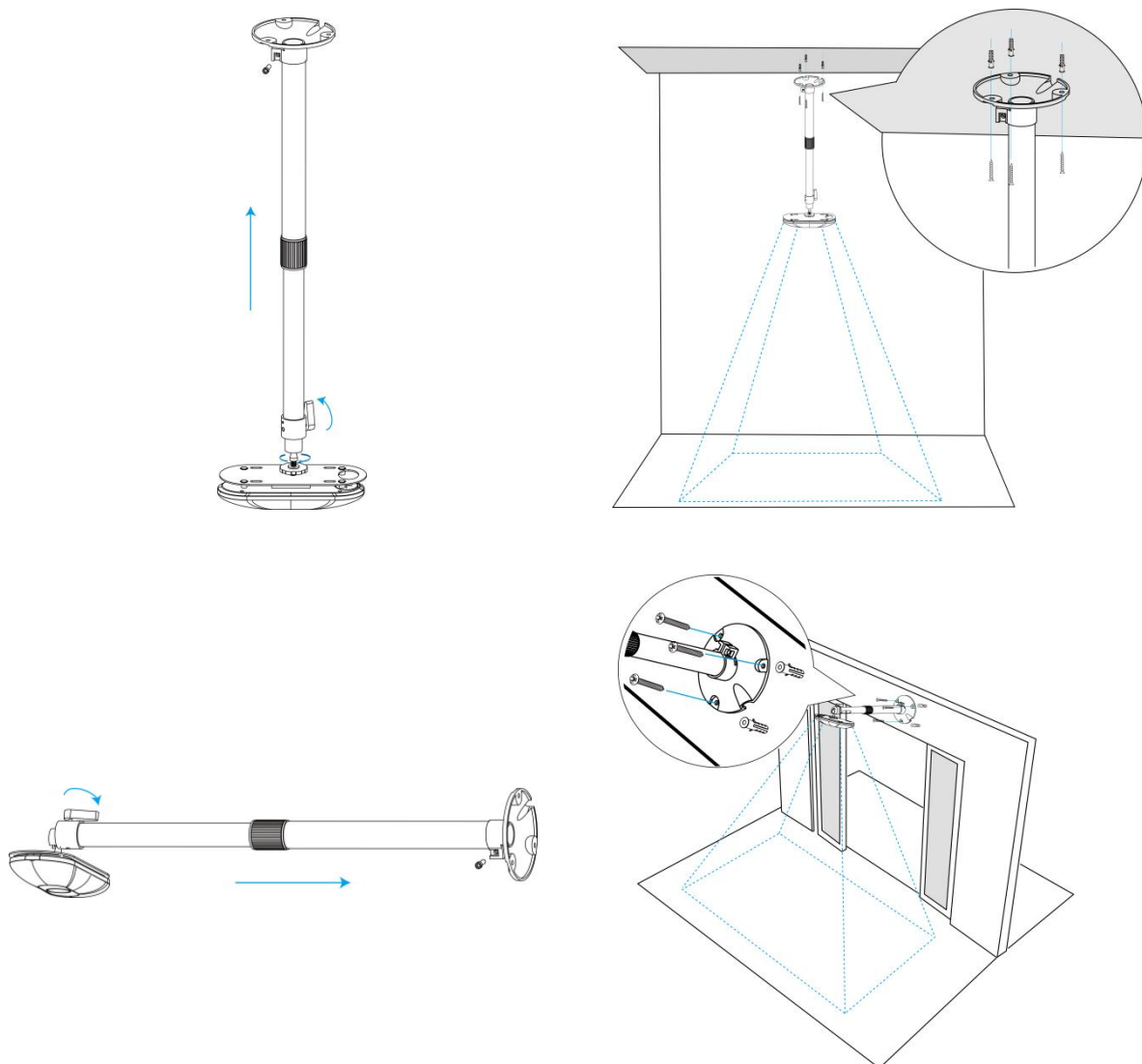
Note:

- Tilt installation should be avoided. Ensure that the front of the device and the ground plane are paralleled.
- Avoid installing the device against the wall and ensure that the distance between the device and the wall as follows:
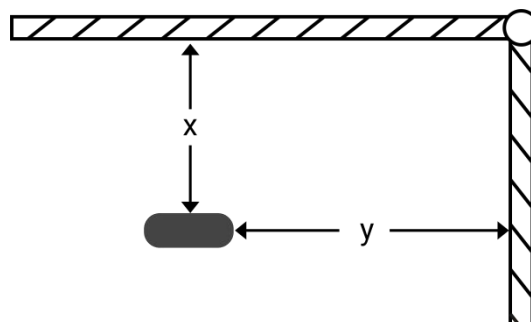
Condition	Standard Environment	The carpet/floor is Dark (need to set max noise filtering level)
Normal imaging	x>50cm, y>60cm	x>50cm, y>75cm

Normal counting	x>50cm, y>50cm	x>50cm, y>50cm

- Ensure that there are no other objects blocking the ToF light within a 30 cm radius of the front of the device.
- When you install devices on the top of swinging doors, it is suggested to keep the door normally open. If the door must be normally closed, please install the device on the other side of the door to keep away from the door movement. And it is suggested to keep away from the door with a distance of at least 30 cm.
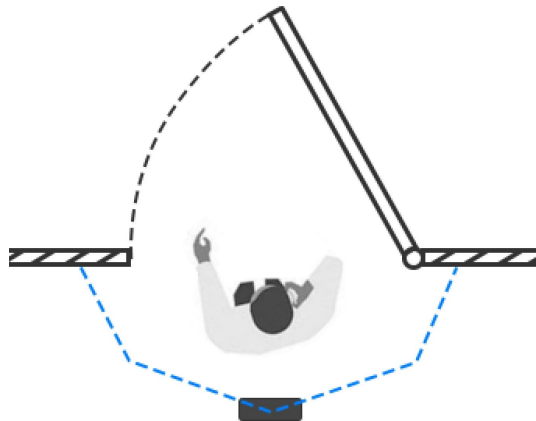
6.5 Factors Affecting Accuracy

- Wearing a fisherman's hat or carrying a cardboard box on the shoulder: The target will not be recognized because it will become unlike a human in depth map.
- Handheld or cart-carrying a humanoid doll with sufficient height to pass by: The doll will be mistakenly detected as people because it is human-like in depth map.

7. Communication Protocol

VS133-P will post the people counting data in json format to HTTP URL or MQTT broker.

7.1 Line Crossing People Counting-Periodic Report

```
{
    "event":"People Counting",
    "report_type": "period",
    "device_info":
        {
            "device_name":"People Counter",
            "device_sn":"369362028335",
            "device_mac":"00:16:28:FA:8E:68",
            "ip_address":"192.168.0.99",
            "cus_device_id":"123468773",
```

```
        "cus_site_id":"asdfasf1231231",
        "running_time": 1564648484648,
        "firmware_version":"V_133.1.0.6",
        "hardware_version":"V1.2"
    },
"time_info":
    {
        "time_zone":"UTC-11:00 Samoa Standard Time (SST)",
        "enable_dst":false,
        "dst_status":false,
        "start_time":"2022-12-20T18:15:00+03:00",
        "end_time":"2022-12-20T18:15:00+03:00"
    },
"period_data":
    [
        {
            "line":1,
            "line_name": "line name",
            "line_uuid": "c2cff803-8311-4a73-8ff3-9348cf4fa0d9",
            "in":10,
            "out":9,
            "staff_in":1,
            "staff_out":1,
            "children_in":0,
            "children_out":0,
            "group_in": 1,
            "group_out": 0,
            "empty_cart_in":1,
            "empty_cart_out":1,
            "no_full_cart_in":1,
            "no_full_cart_out":1,
            "full_cart_in": 1,
            "full_cart_out": 1
        },
        {
            "line":2,
            "line_name": "line2 name",
            "line_uuid": "c2cff789-8311-4a73-8ff3-9348cf4fa0d9",
```

```
                    "in":0,
                    "out":1,
                    "staff_in":0,
                    "staff_out":0,
                    "children_in":0,
                    "children_out":0,
                    "group_in": 0,
                    "group_out": 0,
                    "empty_cart_in":1,
                    "empty_cart_out":1,
                    "no_full_cart_in":1,
                    "no_full_cart_out":1,
                    "full_cart_in": 1,
                    "full_cart_out": 1
                }
            ],
        "total_data":
            [
                {
                    "line":1,
                    "line_name": "line name",
                    "line_uuid": "c2cff803-8311-4a73-8ff3-9348cf4fa0d9",
                    "in_counted":10,
                    "out_counted":9,
                    "capacity_counted":1,
                    "staff_in_counted":1,
                    "staff_out_counted":1,
                    "children_in_counted":0,
                    "children_out_counted":0,
                    "group_in_counted": 1,
                    "group_out_counted": 0,
                    "empty_cart_in_counted":1,
                    "empty_cart_out_counted":1,
                    "no_full_cart_in_counted":1,
                    "no_full_cart_out_counted":1,
                    "full_cart_in_counted": 1,
                    "full_cart_out_counted": 1
                },
```

```
                {
                        "line":2,
                        "line_name": "line2 name",
                        "line_uuid": "c2cff789-8311-4a73-8ff3-9348cf4fa0d9",
                        "in_counted":10,
                        "out_counted":9,
                        "capacity_counted":1,
                        "staff_in_counted":1,
                        "staff_out_counted":1,
                        "children_in_counted":0,
                        "children_out_counted":0,
                        "group_in_counted": 1,
                        "group_out_counted": 0,
                        "empty_cart_in_counted":1,
                        "empty_cart_out_counted":1,
                        "no_full_cart_in_counted":1,
                        "no_full_cart_out_counted":1,
                        "full_cart_in_counted": 1,
                        "full_cart_out_counted": 1
                }
        ]
}
```

7.2 Line Crossing People Counting-Trigger Report

```
{
    "event":"People Counting",
    "report_type": "trigger",
    "device_info":
        {
                "device_name":"People Counter",
                "device_sn":"369362028335",
                "device_mac":"00:16:28:FA:8E:68",
                "ip_address":"192.168.0.99",
                "cus_device_id":"123468773",
                "cus_site_id":"asdfasf1231231",
                "running_time": 1564648484648,
                "firmware_version":"V_133.1.0.6",
```

```json
        "hardware_version":"V1.2"
    },
    "time_info":
    {
        "time_zone":"UTC-11:00 Samoa Standard Time (SST)",
        "enable_dst":false,
        "dst_status":false,
        "time":"2022-12-20T18:15:00+03:00"
    },
    "trigger_data":
    [
        {
            "line":1,
            "line_name": "line name",
            "line_uuid": "c2cff803-8311-4a73-8ff3-9348cf4fa0d9",
            "in":1,
            "out":0,
            "staff_in":1,
            "staff_out":0,
            "children_in":0,
            "children_out":0,
            "group_in": 1,
            "empty_cart_in":1,
            "empty_cart_out":0,
            "no_full_cart_in":1,
            "no_full_cart_out":0,
            "full_cart_in": 1,
            "full_cart_out": 0
        },
        {
            "line":2,
            "line_name": "line2 name",
            "line_uuid": "c2cff789-8311-4a73-8ff3-9348cf4fa0d9",
            "in":0,
            "out":1,
            "staff_in":0,
            "staff_out":0,
            "children_in":0,
```

```
                    "children_out":0,
                    "group_in": 0,
                    "group_out": 0,
                    "empty_cart_in":1,
                    "empty_cart_out":0,
                    "no_full_cart_in":1,
                    "no_full_cart_out":0,
                    "full_cart_in": 1,
                    "full_cart_out": 0
            }
    ]
        "alarm_data":
            [
                {
                    "alarm_type":"tailgating alarm",
                    "line":2,
                    "line_name": "line name",
                    "line_uuid": "c2cff803-8311-4a73-8ff3-9348cf4fa0d9",
                }
            ]
    }
```

7.3 Region People Counting - Periodic Report

```
{
    "event":"People Counting",
    "report_type": "period",
    "device_info":
        {
            "device_name":"People Counter",
            "device_sn":"369362028335",
            "device_mac":"00:16:28:FA:8E:68",
            "ip_address":"192.168.0.99",
            "cus_device_id":"123468773",
            "cus_site_id":"asdfasf1231231",
            "running_time": 1564648484648,
            "firmware_version":"V_133.1.0.6",
```

```
            "hardware_version":"V1.2"
        },
    "time_info":
        {
            "time_zone":"UTC-11:00 Samoa Standard Time (SST)",
            "enable_dst":false,
            "dst_status":false,
            "start_time":"2022-12-20T18:15:00+03:00",
            "end_time":"2022-12-20T18:15:00+03:00"
        },
    "period_data":
        [
            {
            "region":1,
            "region_name":"Region1",
            "region_uuid": "c2cff789-8311-4a73-8ff3-9348cf4fa0d9",
            "current_total":10,
            "current_staff":1,
            "current_children":1
            "current_empty_cart":1,
            "current_no_full_cart":1,
            "current_full_cart": 1
            },
            {
            "region":2,
            "region_name":"Region2",
            "region_uuid": "c2cff789-8311-4a73-8ff3-9348cf4faaca",
            "current_total":10,
            "current_staff":1,
            "current_children":1,
            "current_empty_cart":1,
            "current_no_full_cart":1,
            "current_full_cart": 1
            }
        ]
}
```

7.4 Region People Counting - Trigger Report

```json
{
    "event":"People Counting",
    "report_type": "trigger",
    "device_info":
        {
            "device_name":"People Counter",
            "device_sn":"369362028335",
            "device_mac":"00:16:28:FA:8E:68",
            "ip_address":"192.168.0.99",
            "cus_device_id":"123468773",
            "cus_site_id":"asdfasf1231231",
            "running_time": 1564648484648,
            "firmware_version":"V_133.1.0.6",
            "hardware_version":"V1.2"
        },
    "time_info":
        {
            "time_zone":"UTC-11:00 Samoa Standard Time (SST)",
            "enable_dst":false,
            "dst_status":false,
            "time":"2022-12-20T18:15:00+03:00"
        },
    "trigger_data":
        [
            {
            "region":1,
            "region_name":"Region1",
            "region_uuid": "c2cff789-8311-4a73-8ff3-9348cf4fa0d9",
            "current_total":10,
            "current_staff":1,
            "current_children":1,
            "current_empty_cart":1,
            "current_no_full_cart":1,
            "current_full_cart": 1
            },
            {
            "region":2,
            "region_name":"Region2",
```

```
            "region_uuid": "c2cff789-8311-4a73-8ff3-9348cf4faaca",

            "current_total":10,

            "current_staff":1,

            "current_children":1,

            "current_empty_cart":1,

            "current_no_full_cart":1,

            "current_full_cart": 1

            }

        ]

}
```

7.5 Dwell Time Detection - Periodic Report

```
{

    "event":"Dwell Time Detection",

    "report_type": "period",

    "device_info":

        {

            "device_name":"People Counter",

            "device_sn":"369362028335",

            "device_mac":"00:16:28:FA:8E:68",

            "ip_address":"192.168.0.99",

            "cus_device_id":"123468773",

            "cus_site_id":"asdfasf1231231",

            "running_time": 1564648484648,

            "firmware_version":"V_133.1.0.6",

            "hardware_version":"V1.2"

        },

    "time_info":

        {

            "time_zone":"UTC-11:00 Samoa Standard Time (SST)",

            "enable_dst":false,

            "dst_status":false,

            "start_time":"2022-12-20T18:15:00+03:00",

            "end_time":"2022-12-20T18:15:00+03:00"

        },

    "period_data":

        [

            {
```

```
                    "region":1,
                    "region_name":"Region1",
                    "region_uuid": "c2cff789-8231-4a73-8ff3-9348cf4faaca",
                    "max_dwell_time":156464,
                    "avg_dwell_time": 156464,
                    "staff_max_dwell_time":1522,"staff_avg_dwell_time":1522,
                    "children_max_dwell_time":1522, "children_avg_dwell_time":1522
                    },
                    {
                    "region":2,
                    "region_name":"Region2",
                    "region_uuid": "c2cff789-8311-4a73-8ff3-9348cf4faaca",
                    "max_dwell_time":156464,
                    "avg_dwell_time": 156464,
                    "staff_max_dwell_time":1522,"staff_avg_dwell_time":1522,
                    "children_max_dwell_time":1522, "children_avg_dwell_time":1522
                    }
                ]
        }
```

7.6 Dwell Time Detection - Trigger Report

```
{
    "event":"Dwell Time Detection",
    "report_type": "trigger",
    "device_info":
        {
            "device_name":"People Counter",
            "device_sn":"369362028335",
            "device_mac":"00:16:28:FA:8E:68",
            "ip_address":"192.168.0.99",
            "cus_device_id":"123468773",
            "cus_site_id":"asdfasf1231231",
            "running_time": 1564648484648,
            "firmware_version":"V_133.1.0.6",
            "hardware_version":"V1.2"
        },
    "time_info":
```

```
    {
        "time_zone":"UTC-11:00 Samoa Standard Time (SST)",
        "enable_dst":false,
        "dst_status":false,
        "time":"2022-12-20T18:15:00+03:00"
    },
    "trigger_data":
        [
            {
            "region":1,
            "region_name":"Region1",
            "region_uuid": "c2cff789-8311-4a73-8ff3-9348cf4fa0d9",
            "people_id":1,
            "dwell_start_time":"2022-12-20T18:15:52+03:00",
            "dwell_end_time":"2022-12-20T19:15:52+03:00" ,
            "duration":5646,
            "staff":false,
            "children":true
            },
            {
            "region":2,
            "region_name":"Region2",
            "region_uuid": "c2cff789-8311-4a73-8ff3-9348cf4faaca",
            "people_id":2,
            "dwell_start_time":"2022-12-20T17:15:52+03:00",
            "dwell_end_time":"2022-12-20T19:15:52+03:00",
            "duration":5646,
            "staff":false,
            "children":true

            }
        ]
    }
```

-END-